

Terms and Conditions:

TERMS AND CONDITIONS STATEMENT 1. Please check your documents when you receive them. Call this travel agency immediately if you have any questions. 2. CHECK-IN - Minimum check-in time for domestic flights is 1 hour and for international flight, 2 hours. 3. RECONFIRMATION - Reconfirm the day and time of flights at least 24 hours for domestic and 72 hours for international. Reconfirmation is mandatory for most international flights. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations. 4. EXCURSION AND PROMOTIONAL FARES - Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could result in carrier demanding a full fare. Obtain agency or airline assistance before making changes. 5. These times, flights and fares are based on current tariffs that are subject to change without notice. 6. TICKETS - Canceled or unused tickets must be returned for proper credit to your account. Lost, stolen or destroyed tickets must be paid for until refund is received from the issuing carrier, subject to an airline imposed service charge. 7. TOURS/PACKAGE PRICES are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group/packages are based on a Minimum Number of passengers traveling; if the number of passengers falls below the minimum required, a surcharge may be imposed on all passengers. 8. IMPORTANT!!!!!! If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket. If the status box shows "O.K." for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary ask to speak to a supervisor. 9. We reserve the right to charge processing fees in the event of refunds, cancellations or special services. 10. DISCLAIMER OF LIABILITY - This travel agency is acting only as an agent for suppliers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This travel agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. This travel agency shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases this travel agency from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department. For medical information, call the Public Health Service.. By embarking upon his/her travel, the travelers voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. 11. Proof of identity is required for international travel. Without proper identification, a passport and necessary visas you will not be permitted to depart. It is your responsibility to verify your necessary travel documents. WE STRONGLY RECOMMEND TRAVEL INSURANCE:: This travel agency, offering these travel arrangements for sale, acts only as an independent agent in securing the services of the tour operator, air carrier, cruise line, or supplier(s) named below, all of which are disclosed principals & independent contractors. Because of its status as an independent agent, and because it maintains no control over personnel, equipment or operations of the travel service suppliers, this travel agency shall not be held liable for any personal injury, property damage, or other loss incurred as a result of any wrongful acts, omissions, or default on the part of the suppliers. As all monies received for travel services are forwarded to the supplier, except for the agent's commission, this travel agency shall not be responsible for refund of monies not in their possession. Because of airline deregulation, air carriers may change fares at will. This travel agency shall not be held responsible for fluctuations in fares or schedule changes not under our control. I understand that this travel agency has travel insurance available for my purchase including trip

cancellation, baggage, flight, and accident insurance. _____ I do not wish to obtain Travel Medical/Accident Insurance. _____ I do not wish insurance against default or bankruptcy by the travel service supplier. _____ I do not wish to obtain Lost/Damaged Baggage Insurance. _____ I do not wish to obtain Trip Cancellation Insurance. _____ Tour cancellation penalty of up to 100% of trip cost applies. _____ The restrictions that apply to my special fare ticket have been explained to me in full and I understand any changes to my itinerary could result in a higher fare. I, the undersigned, have read the above paragraphs, checked applicable spaces, and understood and agree to be bound by those terms. _____ I understand that this agency reserves the right to charge additional service fees for cancellation even though insurance has been purchased. The cancellation fee is \$50 per person. _____ I understand and agree that if my balance has not been paid on or before the date indicated on this itinerary, I will be charged a \$10 per day late fee by the travel agency. _____ I understand and agree that there will be a service fee of \$50 per person to make any changes to my existing itinerary including dates, names, resorts, ships, etc. This charge is above and beyond any costs initiated by airlines, resorts, tour operators and cruise lines. _____ I understand that this agency charges a fee for mailing travel documents. The regular fee is \$5 and the express fee is \$20. I understand that I can avoid this fee by picking up the documents at the agency. PLEASE CHECK YOUR TRAVEL CONFIRMATION CAREFULLY REVIEWING NAME SPELLINGS, TRAVEL DATES AND PRICING AGREEMENTS. IF THERE ARE ANY DISCREPANCIES PLEASE CONTACT OUR OFFICE IMMEDIATELY. ALSO, PLEASE SIGN/INITIAL ALL HIGHLIGHTED AREAS ON ONE COPY OF THE CONFIRMATION AND RETURN IT TO OUR OFFICE WITH THE INITIALED TERMS AND CONDITIONS CONTRACT WITHIN 14 DAYS OF THE DATE OF THIS CONFIRMATION OR YOUR RESERVATION WILL BE SUBJECT TO CANCELLATION. WE RESERVE THE RIGHT TO HOLD ALL TRAVEL DOCUMENTS UNTIL THE CONFIRMATION AND THE TERMS AND CONDITIONS CONTRACT IS RETURNED TO OUR OFFICE. INSURANCE DISCLAIMER: BY SIGNING THIS AGREEMENT CLIENT ACKNOWLEDGES THAT THE TERMS OF ANY TRIP CANCELLATION POLICY SUPERSEDE ANY ADVICE GIVEN BY AGENCY ABOUT WHAT THE POLICY MAY COVER. TO BE CERTAIN OF COVERAGES, CHECK DIRECTLY WITH THE INSURANCE PROVIDER.

I approve the above itinerary: _____ Date: _____
(client signature)

THANK YOU!
KIMBERLY KANE
PERSONAL TRAVEL